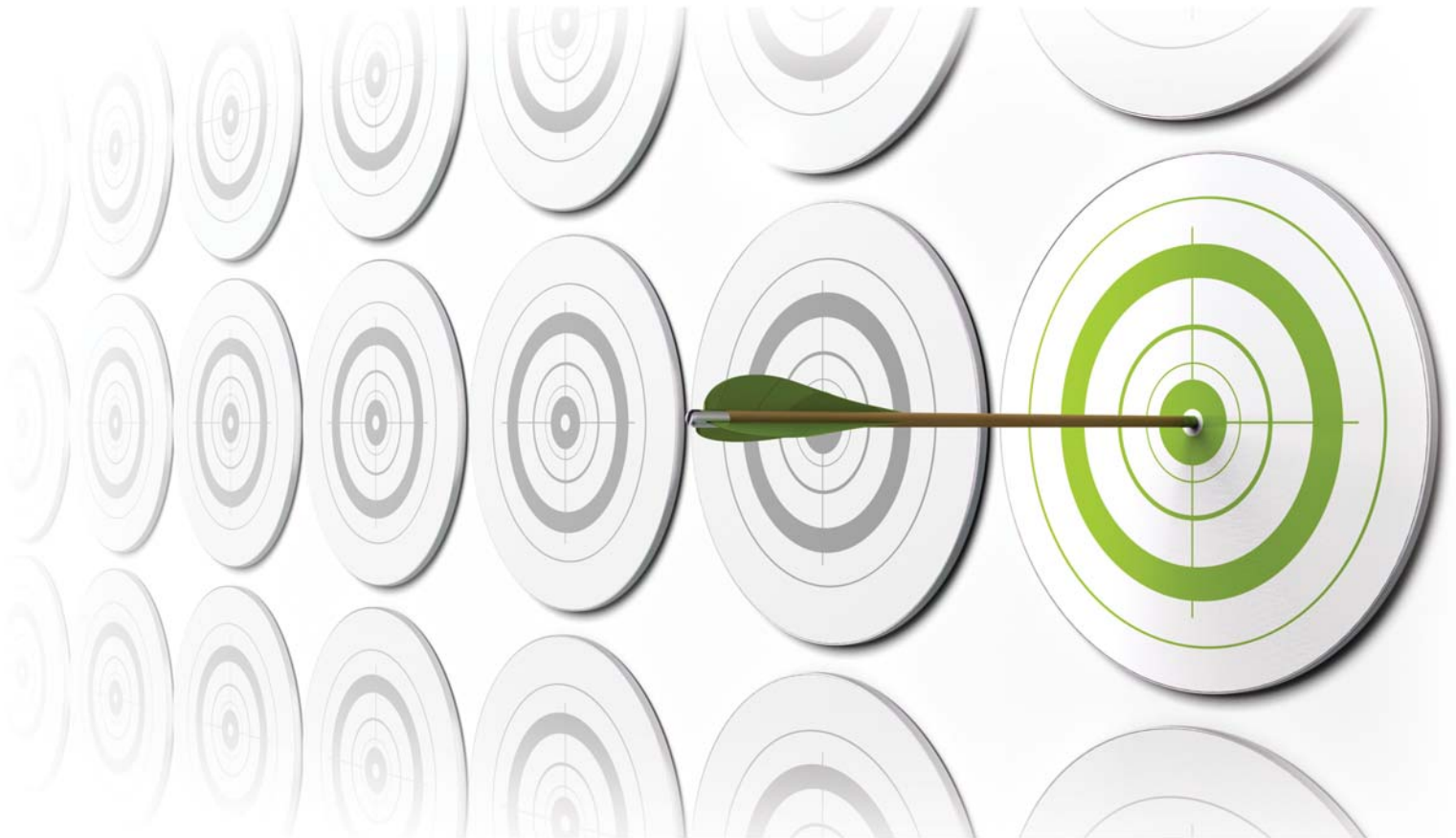


The Diversified
approach to HIPAA
compliance & privacy...



Protection

Diversified protects your patients,
physicians and department ONE
request at a time!

Compliance every step of the way

KNOWLEDGE

Diversified uses proprietary software and multiple reviews by our employees to ensure misfiled labs and reports or unauthorized sensitive information does not get released.

- **Experts in compliance.** Our entire job revolves around releasing records securely and compliantly. We have staff dedicated to keeping up with local and state regulations, so your office doesn't have to.
- **We understand shades of gray.** Often, a release does not neatly fit into one statute or another; we see those on a daily basis and understand how to release them. We also have legal counsel available.
- **Online training.** DMRS University is offered at no charge to our clients for annual HIPAA and OSHA training. Completion of a course is accompanied by a certificate. Now your employees can receive the same HIPAA training that our employees receive.

QUALITY ASSURANCE

Our QA process is second to none. Developed over the course of 20 years, our systems provide a fail-safe mechanism to scrutinize every page of records prior to release.

- **Know better, do better.** Our Quality Assurance staff attends HIPAA, HITECH and HIM seminars annually, ensuring they keep on top of the always changing rules and regulations. Diversified invests in its employees to give them the skills needed to perform the highest level of quality assurance.
- **Attention to detail.** After processing millions of requests, we have found that one (1) in forty-four (44) medical charts contain misfiled information belonging to another patient. We locate these in our QA process, isolate them and send them back to your office to be corrected, effectively preventing a potentially costly privacy breach.

THE PROTECTION

- **Liability insurance.** Diversified is insured for up to \$4,000,000.
- **Legal expertise.** Diversified retains Allan Jergesen of Hanson Bridgett, one of the leading attorneys in the nation on HIPAA. Mr. Jergesen is published regularly in the Journal of AHIMA.